



complied.

Best service. Best price.



**Total property compliance solutions**

Smoke Alarms, Corded Windows, Safety Switches  
**with free alarms**

## Smoke Alarms

Landlords must ensure their rental property is fitted with the required number of working alarms complying with Australian Standard 3786 and installed in accordance with the Building Code of Australia (BCA) Volume 2 Part 3.7.2. or Volume 1 Specification E2.2A.

Additionally, the Fire and Emergency Services Act 1990 (Qld) imposes strict requirements on landlords. Under this legislation, landlords or agents must test and clean each smoke alarm within 30 days prior to each tenancy change or tenancy renewal.

Landlords or agents must also replace each battery that is flat or almost flat and must replace the smoke alarm before it reaches the end of its service life. The legislation prohibits the transfer of this responsibility to the tenant.



## Corded Windows

From 1 July 2011 all suppliers, including lessors, must comply with The Trade Practices Mandatory Safety Standards in relation to any corded window covering such as Vertical, Venetian, Holland and Roman Blinds and Curtains (including pencil pleat "ready made" and pencil pleat tape) and any fitting containing cords, such as Curtain Rods and Tracks.

The Competition and Consumer (Corded Internal Window Coverings) Safety Standard, which commenced on 1 January 2015, applies to the installation of corded internal window coverings in residential buildings.

**Over 95% of homes with corded window furnishings currently DO NOT meet this safety standard.**

Both Landlords and Property Managers are responsible for ensuring that the property and the products they provide work effectively and safely and that products come with instructions and safety information where necessary. This includes window coverings with cords. Landlords and Property Managers have a duty of care to tenants as well as anyone the tenant invites into the property, and must ensure the property is safe to live in.

Failing to take simple steps to remove or reduce the risk of harm may expose you to litigation should an injury occur.



## Safety Switch (RCD)

From 1 March 2008, owners of leased domestic residences must have a safety switch installed for the power circuit of the residence after a residential tenancy agreement has been entered into (this also applies to periodic tenancies which are not updated).

There is no legal requirement placed upon landlords to test the safety switch before or during a tenancy.

**Best service. Best price.**

All services include photo evidence, detailed compliance reports, 24/7 Client Portal access, Tenant Information Statements and FREE water meter reads

## Smoke Alarms and Safety Switches

OUR MOST POPULAR PLAN			
Once-Off Smoke Alarms (OS)	Annual Smoke Alarms (AS)	Annual Smoke Alarms Green (ASG)	Annual Smoke Alarms Black (ASB)
\$30/per visit	\$55/per year	\$80/per year	\$100/per year
Smoke Alarms compliance assessment	UNLIMITED Smoke Alarms compliance assessments*	Annual Service Smoke Alarms	Annual Service Smoke Alarms Green
FREE replacement batteries if required	FREE replacement batteries if required	+	+
Safety Switch compliance assessment	UNLIMITED Safety Switch compliance assessments*	FREE replacement expired and faulty alarms*	FREE replacement additional missing or broken alarms*

## Corded Windows

Once-Off Corded Windows (OC)	Annual Corded Windows (AC)
\$60/per visit	\$90/per year
Corded Windows compliance assessment	UNLIMITED Corded Windows compliance assessments*
FREE child safety devices and warning labels**	FREE child safety devices and warning labels**

## Total Compliance

Total Compliance (TO)	Total Compliance Green (TOG)	Total Compliance Black (TOB)
\$130/per year	\$155/per year	\$180/per year
Annual Smoke Alarms + Annual Corded Windows	Annual Service Smoke Alarms Green + Annual Service Corded Windows	Annual Service Smoke Alarms Black + Annual Service Corded Windows

\* required to meet minimum legislative requirements. Conditions apply. Refer to our Terms of Service.

\*\* up to 15 safety devices & 15 warning labels

## Photo Evidence

Complied Australia are one of the only service providers to keep a full photographic asset register.

Photo evidence is vital in the event of an incident or dispute.

These photos can also be used as an open audit on our fantastic service - a level of transparency that is unparalleled in our industry.



## Client Portal

Our secure Client Portal allows agents, landlords and owners to access reports, documents and photographs in real time 24/7 from anywhere in the world, from any device.

Mobile apps are included for ease of access on mobile devices including Apple and Android - all free and part of the best service and best price that is Complied Australia.



## Loyalty Discounts

We value our customers as much as they value our great service.

Enrol your property in one or more of our service plans for two years and receive 10% off our already great prices.

Enrol for three years and receive 20% off.

Our way of saying thank you for supporting your local service provider.



Landlords in all states of Australia are legally bound by a duty of care to ensure the safety of their tenants. In Queensland by virtue of Section 185 of the RTRA Act ,..... the onus on Owners and Agents to ensure their rental property is safe and fit to live in".

**DON'T RISK LIVES: INSURANCE POLICIES DON'T COVER YOU FOR NEGLIGENCE**

# Landlord Authorisation

I/We authorise **Complied Australia** to supply compliance and maintenance services in accordance with the chosen plan/s indicated, to my rental property/s on an ongoing basis at my own expense. I do understand that it is my responsibility to ensure the property manager is provided with proper instructions to rectify any non-compliance.

**Select which service/s you'd like to be enrolled in and fill out the form**

OS	OC	AS	AC	ASG	ASB	TO	TOG	TOB
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Print Landlord Name

Signature

Date

Property Address

Suburb

Postcode

Real Estate Agency Name

Property Manager

Spend Limit  
(Optional)

Please print and post or return email to below. Online copy available on our website.